

Emergency Response Guide



Niro EV



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1. Identification / Recognition

Initial Response: Identify, Immobilize and Disable

The following procedures should be used whenever you are dealing with a Niro EV at an emergency scene. However, all operations should be consistent with your department's standard operating procedures, guidelines, and any applicable laws. When an EV is damaged in a crash, the high voltage safety systems may have been compromised and present a potential high voltage electrical shock hazard. Exercise caution and wear appropriate personal protective equipment (PPE) safety gear, including high voltage safety gloves and boots. Remove all metallic jewelry, including watches and rings.

Identify

The Niro EV is an electric vehicle. Emergency responders should respond to emergency scenarios involving the Niro EV accordingly, exercising extreme care and caution to avoid contact with the high voltage system within the vehicle.

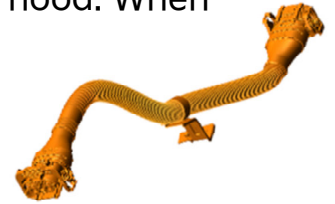


1. Identification / Recognition

1.1 Identifying a Kia Niro EV

Orange Color Cable

Orange color cables run under the floor of the vehicle and under the hood. When opening the hood, the orange color cable identifies an EV.



Charging Port

- The charging port is located on the front of the vehicle.

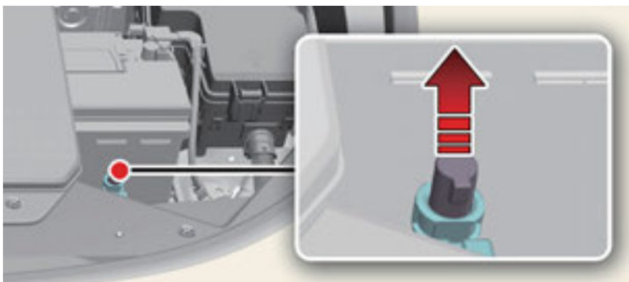
#Note : The charging door is not open when the vehicle is locked.

How to open the charging port



1. Depress the brake pedal and apply the parking brake.
2. Turn OFF all switches, shift to P (Park), and turn OFF the vehicle.
3. Press the right center edge of the charging door to open the charging door.

Unlock charging connector in Emergency



- If the charging cable does not detach due to battery discharge and failure of the electric wires, open the hood and slightly pull the emergency cable as shown above. The charging connector will then unlock.

1. Identification / Recognition

1.1 Identifying a Kia Niro EV

VIN Label

The VIN (Vehicle Identification Number) identifies the hybrid with a "1" displayed in the 8th position, as shown in the drawing below.

The VIN can be found:

- 1) Under the front passenger seat (or driver seat).
- 2) The top of the dashboard through the front windshield.
- 3) The vehicle certification label attached on the center pillar (if equipped)

XXXXXXXX1XXXXXXXXXX

← 8th position

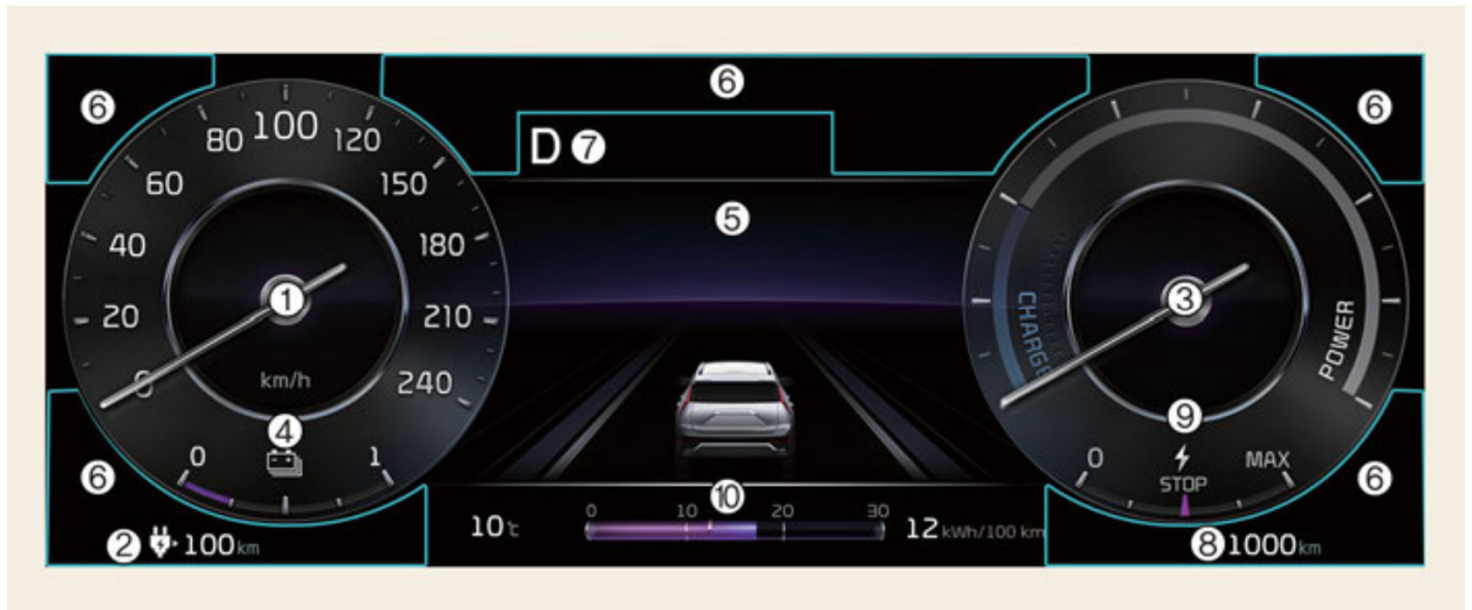


1. Identification / Recognition

1.1 Identifying a Kia Niro EV

Niro EV Cluster Instrument Panel

The Niro EV Cluster Instrument Panel displays the EV specific features such as high voltage battery SOC (State of Charge) as below.



1. Speedometer
2. Distance to empty
3. Power/Charge gauge
4. Battery SOC (State of Charge)
5. LCD display
6. Warning and indicator lights
7. Reduction gear shift indicator
8. Odometer
9. Regenerative braking level indicator
10. Electric energy economy

Charge indicator lamp for electric vehicle



The battery charge status indicator (3 separate lights), located inside the charging door, is illuminated when the vehicle is charged. The number of lights illuminated indicates the charge level of the battery.

2. Immobilisation / Stabilization / Lifting

2.1 Immobilization

The next step is to immobilize the vehicle to prevent any accidental movement that can endanger response personnel or civilians. When the Niro EV is damaged in a crash, the vehicle may appear to be shut off when it is not due to no engine sounds.

When the "READY" mode light is illuminated on the Instrument Panel, the vehicle can move silently using the electric motor. Responders should approach the vehicle from the sides and stay away from the front or rear as they are potential paths for vehicle movement. Be sure to immobilize the vehicle in the following manner.



Chock the wheels



Set the Electronic Parking Brake (EPB)



Put the vehicle in P (Park) position by pressing the 'P' button on the rotary shifter

2.2 Vehicle Stabilization

Use standard stabilization (lift) points, as shown beside. Always be sure to connect to a structural member of the vehicle and avoid placing cribbing under high voltage cables, and other areas not normally considered acceptable.

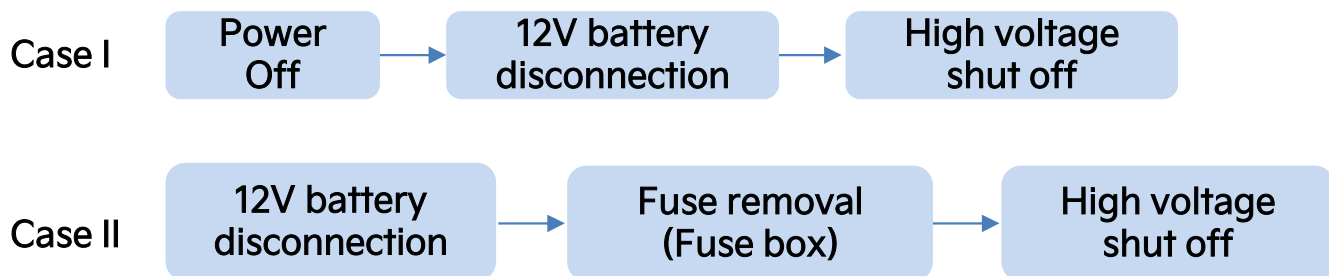


⚠ CAUTION

- *When installing a block or jack, avoid high voltage cable, battery system .*
- *If high voltage components or cables are exposed, do not place any support on them.*

3. Disable Direct Hazards / Safety Regulations

The final step in the initial response process, conducted after immobilizing the vehicle, is to disable the vehicle's SRS airbag components and the high voltage electrical system. To prevent current flow through the system, use one of the following procedures to disable the vehicle.



* SRS : Supplemental Restraint System

3.1 Disabling the System - Smart Key System and "POWER" START/STOP Button

1. Confirm the status of the READY light on the instrument panel. If the READY light is illuminated, the vehicle is ON.
 - a) If the READY light is NOT illuminated, the vehicle is off. Do not push the "POWER" START/STOP button because the vehicle may start (go into READY mode).
 - b) To turn off the system, press the 'P' (Park) button on the rotary shifter dial, and press the POWER button.



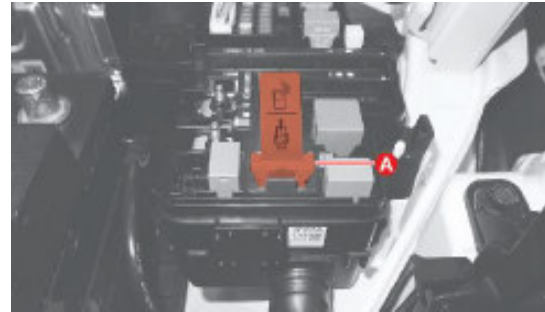
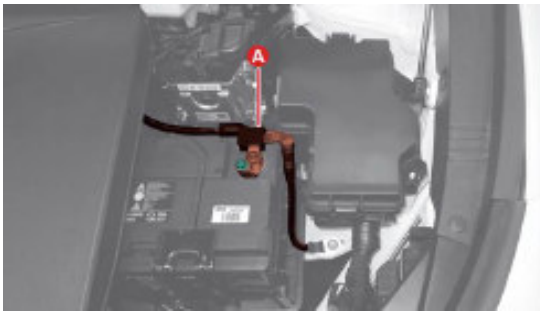
"POWER" START/STOP Button



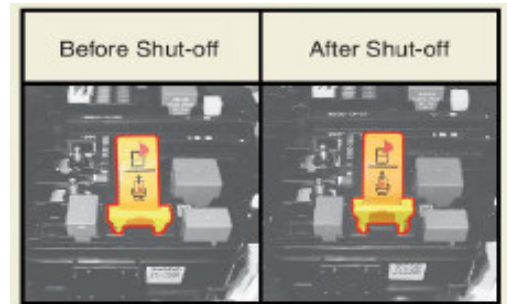
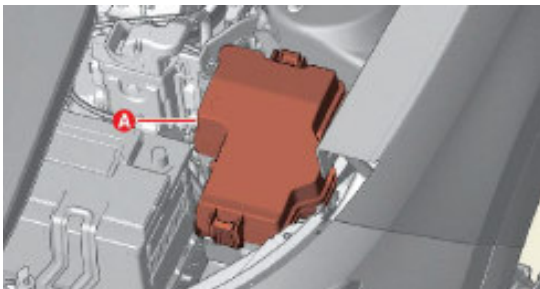
Vehicle OFF

3. Disable Direct Hazards / Safety Regulations

2. If necessary, lower the windows, unlock the doors and open the trunk as required, before disconnecting the 12V battery. Once the 12V battery is disconnected, power controls will not operate.
 3. Before disconnecting the 12V battery, remove the Smart Key at least 7feet (2 meters) away from the vehicle to prevent accidental restart.
 4. Turn the IG OFF, separate the auxiliary battery (12 V)(-) terminal, and disconnect the high voltage service interlock connector.
- a) Separate the auxiliary battery (12 V) (-) terminal (A) after removing the nut.
- c) Disconnect the high voltage service interlock connector (A).



- b) Remove the PE room junction box cover (A).



※ The high voltage service interlock connector cannot be completely removed.

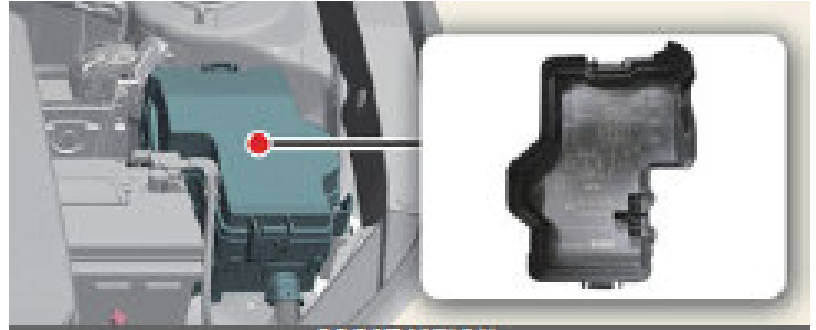
CAUTION

Wait more than 5 minutes for capacitor of the high voltage battery system to be discharged completely.

3. Disable Direct Hazards / Safety Regulations

3.2 Disabling the System - IG (Ignition) Fuse Removal

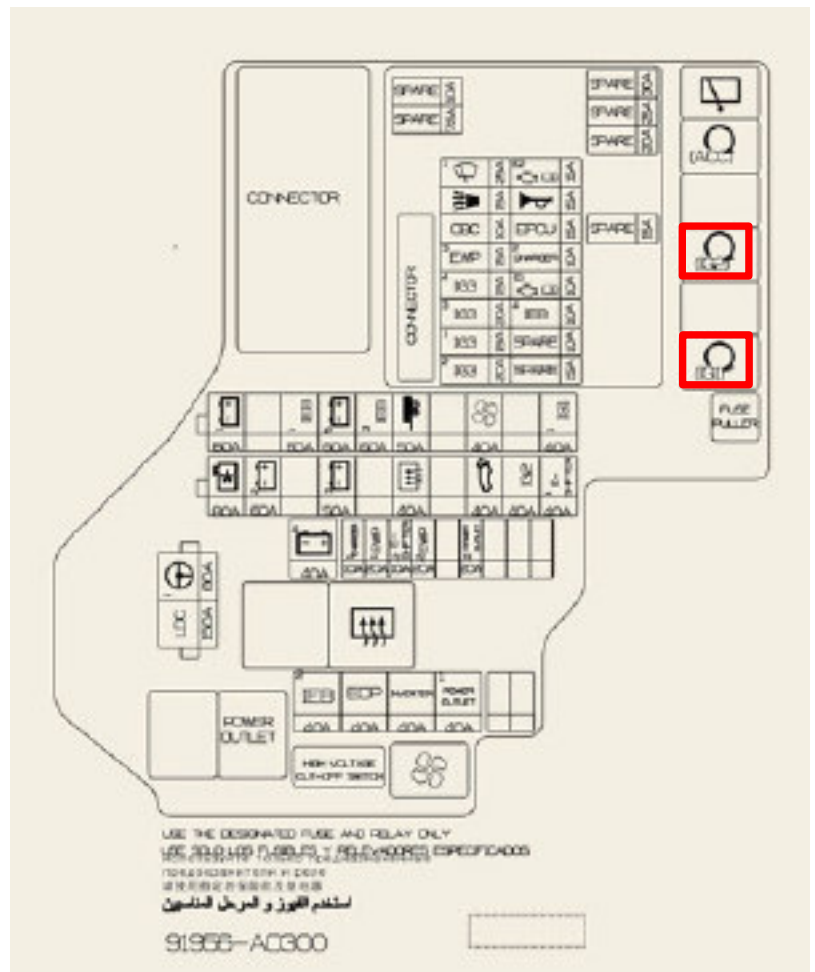
1. Open the hood.
2. Remove the PE(Motor) room fuse box cover.
3. If necessary, lower the door window glass, unlock the doors and open the tail gate as required, before disconnecting the 12V battery. Once the 12V battery is disconnected, power controls will not operate.



Engine room fuse box

※ The actual engine room in the vehicle may differ from the picture.

4. In the event the vehicle is unable to be disabled using the "Power" START/STOP Button, using the fuse puller located in the PE room fuse box, pull both the IG1, IG2 fuse from the PE room fuse box. If the IG fuses cannot be located, pull out all the fuses and relays in the fuse box.



3. Disable Direct Hazards / Safety Regulations

5. Remove the service interlock connector and disable the high voltage battery

If previously mentioned methods of disabling the vehicle's system are unsuccessful, any emergency procedures involving the electric vehicle may cause the accidental deployment of undeployed airbags and electric shock from high-voltage components.

CAUTION Electrocutation Risk

- *Before engaging in any emergency response procedures, ensure the vehicle is disabled and wait 5 minutes to allow the capacitor in the high voltage system to discharge to avoid electrocution.*
- *Exposed cables or wires may be visible inside or outside the vehicle. Never touch the metal chassis wires, cables, connectors, or any electric components before disabling the system, and/or shorted to the vehicle chassis.*

Failure to follow these instructions will lead to serious bodily injury or death by electrocution.

4. Access to the Occupants

4.1 Extraction Operations

The Niro EV is an eco friendly vehicle. Because of the high voltage components contained therein, first responders should pay special attention when they extract occupants in the car. Before performing any extraction operations, the first responders should "Identify, Immobilize and Disable" the vehicle as discussed in sections on emergency procedures.

4.2 Vehicle Stabilization

Use standard stabilization (lift) points, as shown beside. Always be sure to connect to a structural member of the vehicle and avoid placing cribbing under high voltage cables, and other areas not normally considered acceptable.



4.3 Extraction Tools and Procedure

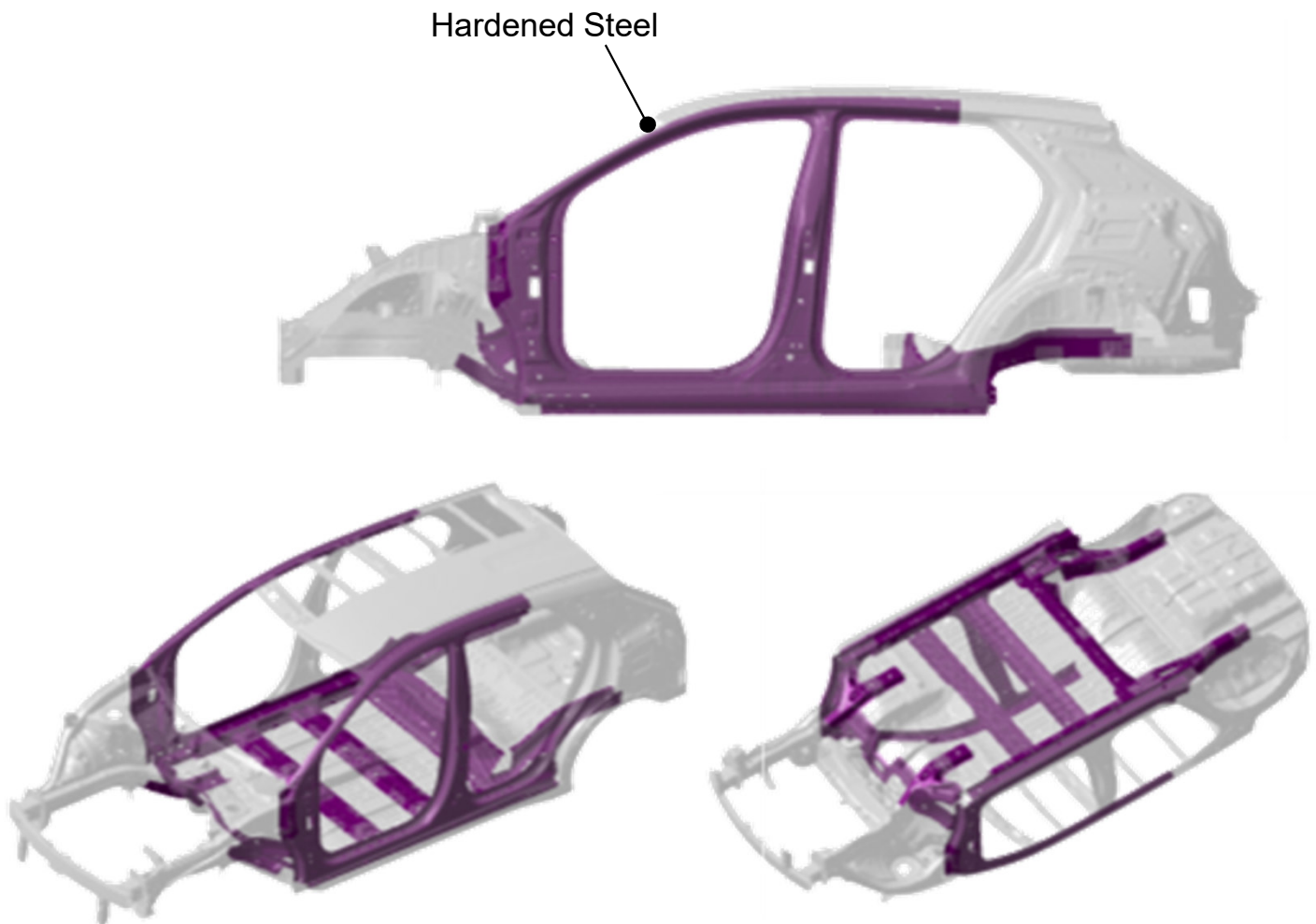
When responding to an incident involving a Niro EV, we recommend that the first responders follow their organization's standard operating procedures for dealing with vehicle emergencies.

When the first responders cut the vehicle, they should always pay special attention to the airbag system, orange colored high voltage cables and other high voltage components so that the parts are not damaged and to prevent a risk of explosion.

4. Access to the Occupants

4.4 Location of Ultra-high Strength Steel

In these images, high strength steel is used in the areas colored in blue and ultra-high strength steel is used in the red colored areas. Depending on the tools used, ultra high strength steel can be challenging or impossible to cut. If necessary, use a workaround technique.

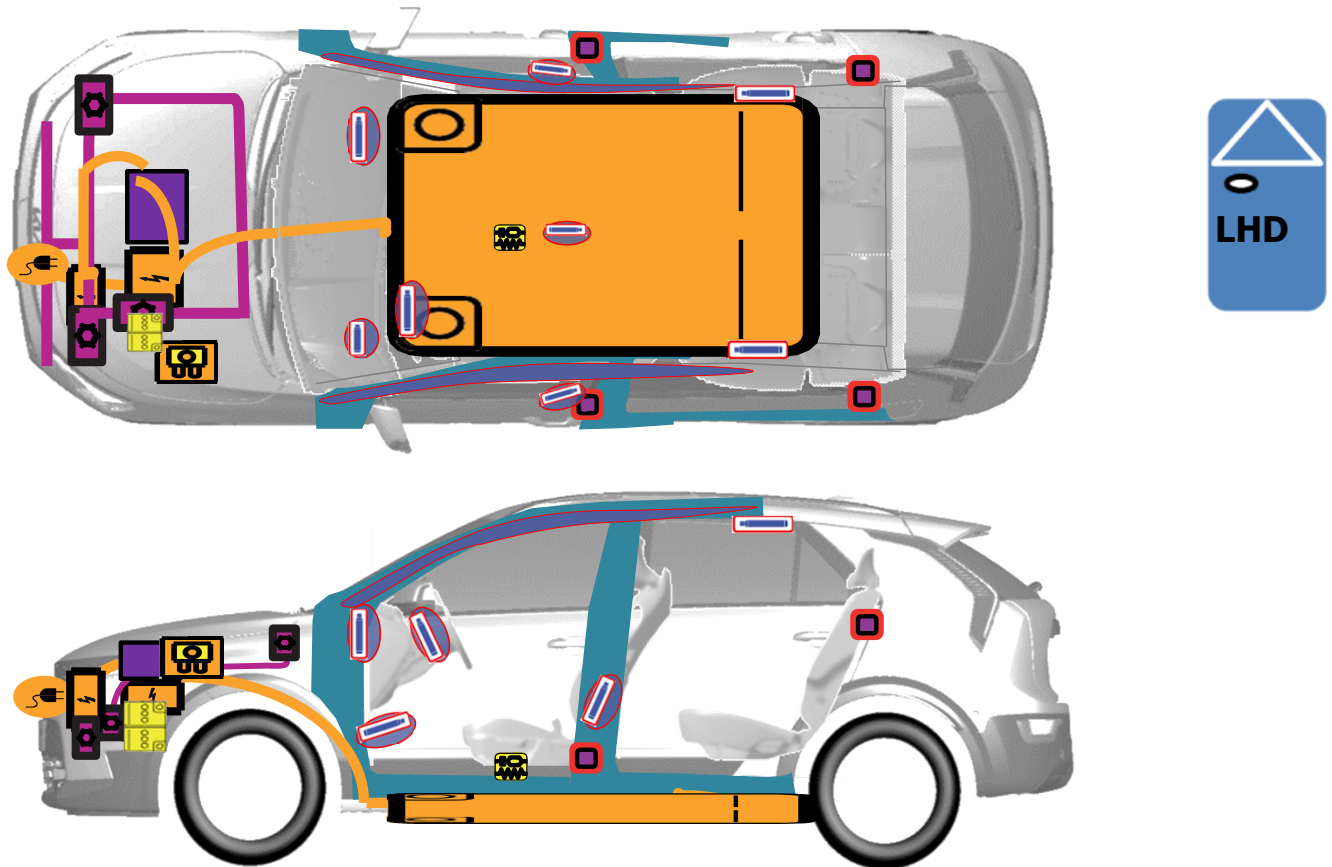
















4. Access to the Occupants

4.5 Occupants rescue guide

When dealing with the emergency situation, refer to the components as below.

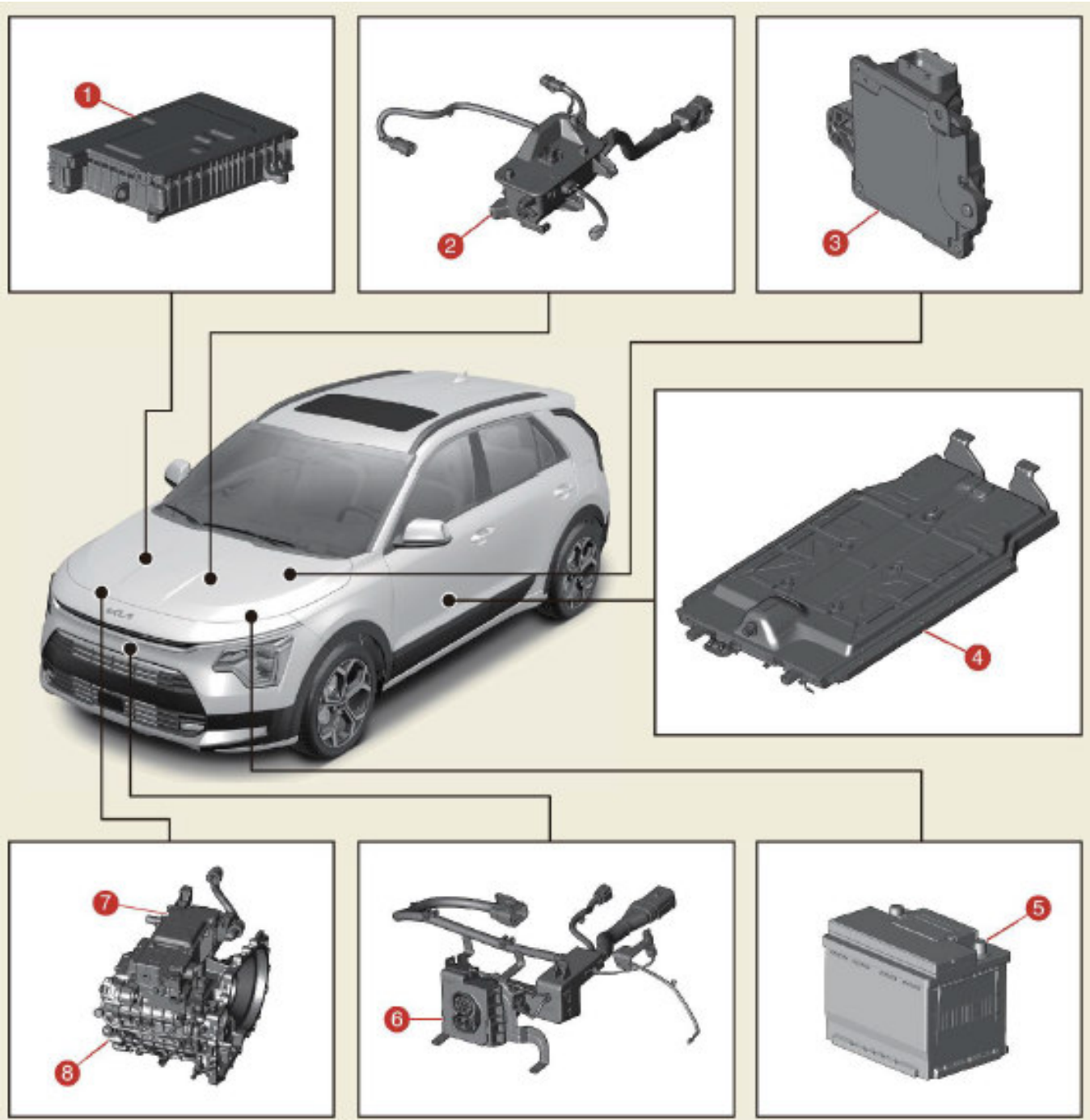
Do not cut the body near the airbag, high voltage cable, fuel system.



 Supplemental Restraint System Control Module (SRSCM)	 Airbag	 Airbag Inflator
 High voltage cable	 Seat belt pretensioner	 Air-conditioning line
 High Voltage Battery	 Air-conditioning component	 Ultra-High Strength Steel
 High voltage component	 High voltage charge port	 12V battery
 Fuse box (with the service plug that can disable the high voltage system)		 OBC (On-Board Charger)

5. Stored Energy / Liquid / Gases / Solids

5.1 High Voltage System



1. Integrated Charging Control Unit (ICCU)
2. High Voltage Junction Box
3. Vehicle Charge Management System (VCMS)
4. Battery System Assemble (BSA)

5. Auxiliary Battery (12 V)
6. Combo Charger Inlet Assembly
7. Inverter Assembly
8. Motor Assembly

5. Stored Energy / Liquid / Gases / Solids

5.1 High Voltage System

ICCU (Integrated Charging Control Unit)

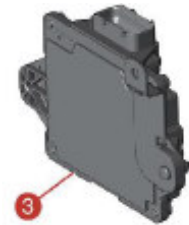
The ICCU performs charging functions for the high voltage battery and auxiliary 12 V battery. ICCU is an integrated unit consisting of the bidirectional ON-Board Charger and the Low voltage DC/DC Converter (LDC).



- OBC : Converts AC voltage to DC voltage to supply power to the high voltage battery.
- LDC : Converts the power (High DC) of the high voltage battery to the auxiliary 12 V battery power (Low DC). (High voltage → Low voltage)

VCMS (Vehicle Charge Management System)

The VCMS controls the normal/quick charging interface and the convenience functions interface.



BSA (Battery System Assemble)

The high voltage battery system saves and supplies electric energy for driving the vehicle. It consists of the 24 Battery Modules and Battery Management Unit, Cell Monitoring Unit and Power Relay Assembly, etc. that control the module assembly.



Inverter

Inverter is installed in the motor and converts the DC power to the AC power (variable frequency and voltage).



High Voltage Battery System

Capacity (kwh)	64.8
Rated Voltage (V)	358
Charge / Discharge maximum output (kW)	182
Composition	96 cell (24 module)

5. Stored Energy / Liquid / Gases / Solids

5.2 High Voltage Orange Cabling

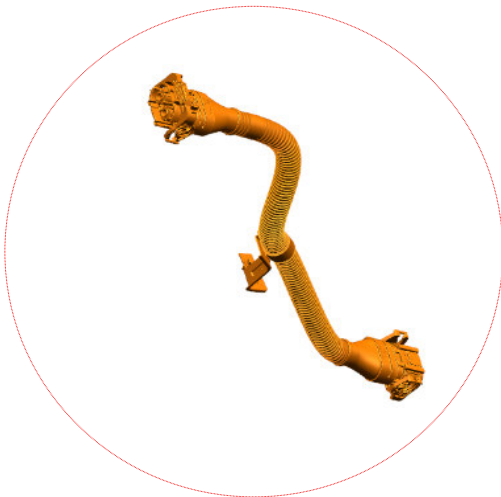
The high voltage cabling is orange, per Society of Automotive Engineers (SAE) standards. Cables run under the floor of the vehicle and connect the High Voltage Battery to the ICCU, Motor, Inverter, Junction box, A/C compressor and other High Voltage components located towards the front of the vehicle.

You can identify the vehicle as an electric vehicle with the presence of orange cables under the hood, in the under-floor battery compartment, or HV cables under the car,

CAUTION High Voltage Power Cables

- *Never cut or disconnect the high voltage orange cabling and connectors without first disabling the HV system by removing the service interlock connector (refer to page 8~9).*
- *Exposed cables or wires may be visible inside or outside the vehicle. Never touch the metal chassis wires, cables, connectors, or any electric components before disabling the system, and; or shorted to the vehicle chassis.*

Failure to follow these instructions will lead to serious bodily injury or death by electrical shock.



6. In Case of Fire

6.1 Firefighting Operations

Strict precautions must be taken while conducting firefighting operations due to following Reasons:

- Lithium-ion batteries contain liquid electrolyte that can vent, ignite, and produce sparks when subjected to temperatures above 300°F (150°C).
- Vehicle may burn rapidly with a flare-burning effect.
- Even after the high-voltage battery fire appears to have been extinguished, renewed or delayed fire can occur.
 - Use a thermal imaging camera to ensure the high voltage battery is completely cooled before leaving the incident.
 - Always advise second responders that there is a risk of the battery re-igniting.
 - In a fire, submersion or a collision that has compromised the high voltage battery, always store it in an open area with no exposures within 50 feet (15m).
- A burning battery could release hydrogen fluoride, carbon monoxide, and carbon dioxide gasses. Use NIOSH/MSHA approved full-face self-contained breathing apparatus (SCBA) with full protective gear. Even if the high-voltage battery pack is not directly involved in a vehicle fire, approach the vehicle very carefully.

* NIOSH : National Institute of Occupational Safety & Health

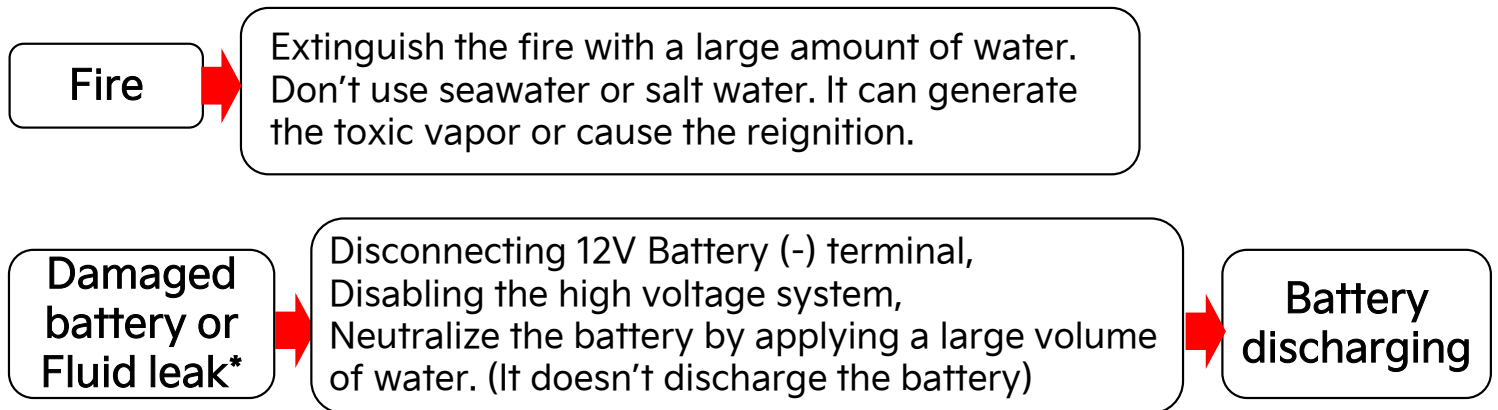
* MSHA : Mine Safety and Health Administration

6.2 Extinguishers

- Small fires that do not involve the high voltage battery should be extinguished using an ABC fire extinguisher. (ex. Fire caused by wiring harnesses, electrical components, etc.)
- Do not attempt to extinguish fires that involve the high voltage battery with small amounts of water as this can result in electrocution. Fires that involve the high voltage battery should be extinguished using large amounts of water(Max 100,000 liter) to cool the high voltage battery. Fire fighters should not hesitate to pour larger amounts of water on the vehicle in such scenarios. Make sure the battery is fully cooled to avoid fire re-ignition.

6. In Case of Fire

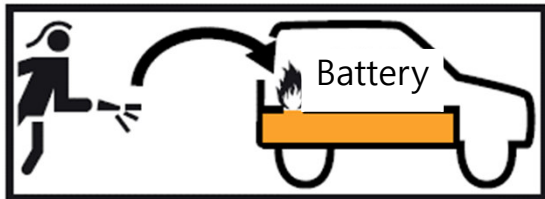
6.3 How to Deal With the Situation



*If electrolyte solution leakage, or any damage to the H.V battery casing is observed

6.3.1 Vehicle Fire

- Use a large volume of water (max. 100,000 liter). Water must cool down the battery.
- If water is put into the high voltage battery casing, it will be better to cool down the battery. (But, never attempt to penetrate the HV battery or its casing to apply water.)



- Putting water into the high voltage battery can be difficult due to the battery case.
- Put water through the hole that might be made due to the accident or fire.



High voltage battery

6. In Case of Fire

6.3.2 High Voltage Battery Damage and Fluid Leaks

If electrolyte solution leakage, or any damage to the Lithium ion battery casing is observed, the first responders should attempt to neutralize the battery by applying a large volume of water to the battery pack while wearing appropriate Personal Protective Equipment (PPE). The neutralization process helps stabilize the thermal condition of the battery pack but does not discharge the battery.

- Do not put any smoke, spark, flame around the vehicle.
- Do not touch or step on the spilled electrolyte.
- If electrolyte leak occurs, wear appropriate solvent resistant PPE and use soil, sand, or a dry cloth to clean up the spilled electrolyte. Be sure to adequately ventilate the area.

CAUTION Electrolyte Irritation

The high voltage battery contains electrolyte solution. To avoid exposure to electrolyte solution and serious personal injury, always wear appropriate solvent resistant PPE (Personal Protective Equipment) and SCBA (Self-Contained Breathing Apparatus).

- *Electrolyte solution is an eye irritant - In the event of contact with eyes, rinse with plenty of water for 15 minutes.*
- *Electrolyte solution is a skin irritant. Therefore, in the event of contact with skin, wash off with a soap.*
- *Electrolyte liquid or fumes coming into contact with water will create vapors in the air from oxidization. These vapors may irritate skin and eyes. In the event of contact with vapors, rinse with plenty of water and consult a doctor immediately.*
- *Electrolyte fumes (when inhaled) can cause respiratory irritation and acute intoxication. Inhale fresh air and wash mouth with water. Consult a doctor immediately.*

6. In Case of Fire

6.4 High Voltage Battery Re-ignition by Stranded Energy

Damaged cells in the high voltage battery can experience thermal runaway* and re-ignition.

To prevent re-ignition, the first responder and second responder need to be aware of the risk of stranded energy* which remains in the damaged cells and lead to re-ignition.

*Thermal runaway : The originating cause of thermal runaway is generally short-circuiting inside a battery cell and a resulting increase in the cell's internal temperature. Battery produces heat with thermal runaway and it can spread from one battery cell to many cells, in a domino effect.

*Stranded energy : Energy remains inside any undamaged battery cells after the accident. That stranded energy can cause a high voltage battery to re-ignite multiple times after a fire has been extinguished.

How to Prevent Re-ignition (Mitigating Stranded Energy Risk)

1. 12V battery (-) terminal disconnection (To depower battery management system)
2. High voltage shut off
*refer to page 8-9
3. Discharging the high voltage battery
*refer to page 24-25

7. In case of Submersion

7.1 Submerged or Partially Submerged Vehicles

Some emergency responses can involve a submerged vehicle. Niro EV that is submerged does not have high-voltage components on the vehicle's body or framework. It is safe to touch the vehicle's body or framework if there is no severe damage to the vehicle, whether it is in water or on land.

In the event of the vehicle is submerged or partially submerged, remove the vehicle from the water before attempting to disable the vehicle. Drain the water from the vehicle. Use one of the methods described in page 8-9 to disable the vehicle.

Then, discharge the battery by referring to page 24-25.

CAUTION

- *If severe damage causes high voltage components to become exposed, responders should take appropriate precautions and wear appropriate insulated personal protective equipment.*
- *Do not attempt to remove a service interlock connector while the vehicle is in water.*

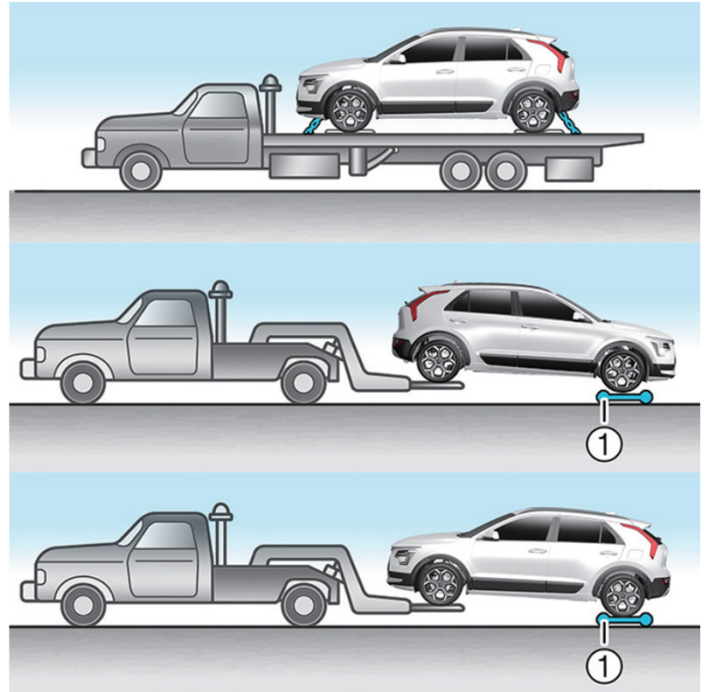
Failure to follow these instructions can lead to death or serious injury by electrocution.

8. Towing / Transportation / Storage

8.1 Towing and Transportation

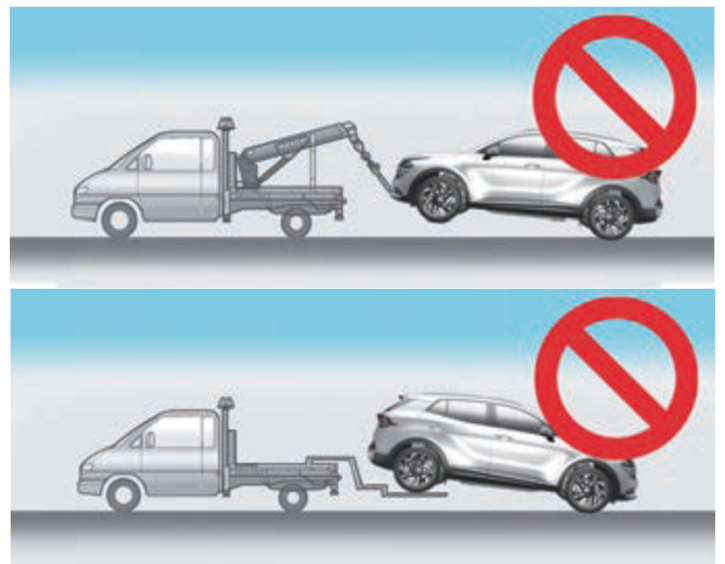
In the event of an accident, the high voltage system must be disabled. The service interlock connector must be removed from the high voltage battery according to one of the methods described in page 8-11 to disable the vehicle. Towing the Niro EV vehicle is not different from towing a conventional AWD vehicle.

If emergency towing is necessary, we recommend having it done by an authorized Kia dealer or a commercial tow-truck service. Proper lifting and towing procedures are necessary to prevent damage to the vehicle. The use of wheel dollies or flatbed is recommended.



CAUTION

- *Do not tow with sling-type equipment. Use wheel lift or flatbed equipment.*
- *Do not tow the vehicle forwards with the front wheels on the ground as this may cause damage to the vehicle.*



8. Towing / Transportation / Storage

8.2 Storage of damaged vehicle with the damaged battery

- Drain fluids and water, then disconnect the negative (-) terminal of the 12 V battery before storing a damaged vehicle.
- In addition, remove the water inside the battery or vehicle, then remove the service interlock connector from the high voltage battery before storing a damaged vehicle.
- Place the vehicle in an open space away from any structure, vehicle, or building.
- Then, keep on eye on the vehicle until the discharging procedures are completed.
- If the battery can be removed from the vehicle by moving the vehicle on the lift, remove and discharge the battery.
- If the battery can't be removed, set the water pool and pouring water until the entire battery is submerged.

Water pool condition : tap water or pond water that does not contain salt

- Maintain this water level for at least 90 hours.
- Then, put salt into the water pool to make 3.5 % salt water.
- Wait for additional 48 hours in salt water.
- Drain the water and dry it.
- If it is impossible to remove or discharge the battery from the vehicle or submerge the vehicle, put a waterproof cover on the vehicle. (prevention of rainwater)

CAUTION Battery Discharging

- *DO NOT USE SALT WATER for the first step.*
- *A large volume of flammable hydrogen gas can be generated in salt water due to electrolysis.*
- *After submerging the vehicle in pure water for at least 90 hours, put salt in the water pool.*

Battery discharging in the water pool



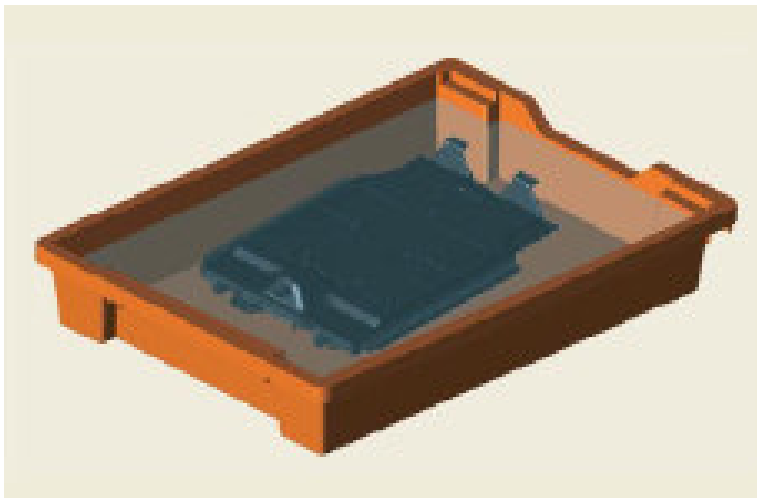
8. Towing / Transportation / Storage

8.3 Damaged Battery Storage

- To store the damaged battery safely, the battery must be discharged.
- If the battery can be removed from the vehicle, discharge the battery to prevent re-ignition.
- Discharge up to 1 volt per cell

CAUTION

- *Extinguish all smoke, spark, flame around the vehicle.*
 - *Electrolyte solution is a skin irritant.*
 - *Do not touch or step on the spilled electrolyte.*
 - *If electrolyte leak occurs, wear appropriate solvent resistant PPE and use soil, sand, or a dry cloth to clean up the spilled electrolyte. Be sure to adequately ventilate the area.*
- Prepare water that does not contain salt such as tap water or pond water.
 - Leave the battery in water for at least 90 hours
 - Then, put salt in water to make 3.5% salt water.
 - Wait for additional 48 hours in salt water.
 - Take out the battery from the container and dry it.



9. Important Additional Information

9.1 Emergency Starting

Jump Starting

Do not attempt to jump start the high voltage battery, as it cannot be jump started. In case of full discharge of the high voltage battery, the vehicle must be towed as mentioned on the previous page. In case the 12V auxiliary battery is discharged, connect a starting device to the jump terminal in the motor room. Refer to the "Emergency Starting" section of the Owner's Manual for additional information. Connect jumper cables in the order shown in the image and disconnect in reverse order.



CAUTION

Do not attempt to jump start the Niro high voltage battery.

Failure to follow these instructions will lead to serious bodily injury or death by electrical shock.

Jump Starting Procedure

1. Connect the jumper cables as shown.
 - Positive (+) terminal of the flat battery (1) and the booster battery (2).
 - Negative (-) terminal of the flat battery(3) and the grounding point(4).
2. Start the vehicle with the booster battery for several minutes.
3. Try to start the vehicle with the flat battery again.
4. If the vehicle starts, disconnect the jumper cables as following:
 - Negative (-) terminal of the booster battery (3).
 - Positive (+) terminal of the booster battery (2).
 - Flat battery (1), (4).

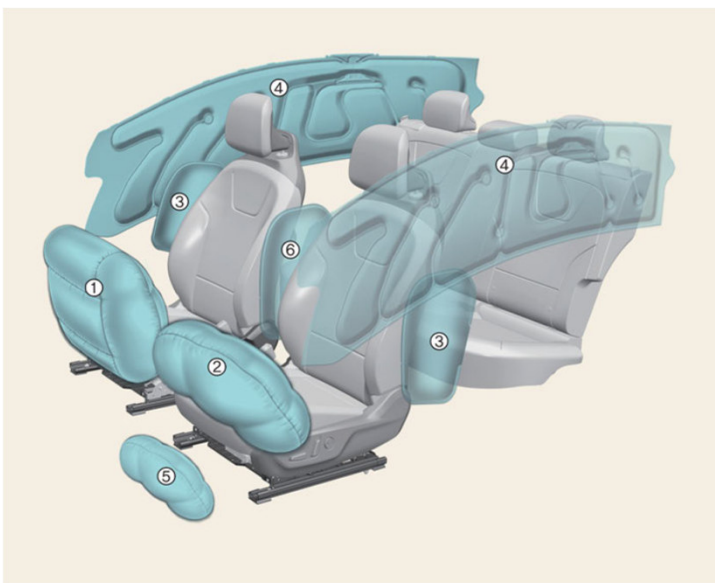
If the vehicle still does not start, contact a professional workshop or seek other qualified assistance. Kia recommends to call an authorized Kia dealer/service partner.

9. Important Additional Information

9.2 Airbag system (SRS : Supplemental Restraint System)

Airbag

Six (6) airbags are installed in the Niro EV, located in the areas shown in the image below. Before performing any emergency procedure, make sure the vehicle ignition switch is turned off and disconnect the auxiliary 12 V negative (-) battery terminal and disconnect the service interlock connector (refer to page 10) and disconnect the service interlock connector to prevent accidental deployment of undeployed airbags.



- (1) Passenger's front air bag
- (2) Driver's front air bag
- (3) Side air bags (x2)
- (4) Curtain air bags (x2)
- (5) Driver's knee air bag
- (6) Front center side air bag

* The actual air bags and seats in the vehicle may differ from the illustration.

Seat Belt Pretensioner

In the Niro EV, the driver's, front passenger's and rear seat belts are equipped with pretensioners. When the seat belt pretensioners are activated in a collision, a loud noise may be heard and fine dust, which may appear to be smoke, may be visible in the passenger compartment. These are normal operating conditions and are not hazardous. The seat belt pretensioner assembly mechanisms may become hot during activation, and may need several minutes to cool down after they have been activated.

9. Important Additional Information

Seat Belt System



CAUTION Undeployed Airbags

To avoid injuries caused by accidental deployment of undeployed airbags

- *Do not cut the red colored part shown in the image above.*
- *Make sure the vehicle ignition switch is turned off, the negative cable from the 12V auxiliary battery (located in the left side of motor room) and wait 3 minutes or longer to allow the system to deactivate.*

Failure to follow any of these instructions may result in serious injury or death from accidental deployment of the airbag system.