



# 3G Switch Off Update

EV9 MY24 | Sorento MY24 | Carnival MY24-25 | 15/10/2024

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Dear Owners,

An important OTA Update for the Data Connectivity Unit (DCU) will be available from the 15<sup>th</sup> of October 2024. This update is applicable to all variants of Model Year 2024 EV9, Model Year 2024 Sorento and Model Year 2024-25 Carnival.

## What's New

This OTA update allows SOS and Automatic Collision Notification (ACN) voice calls to operate via the 4G VoLTE network, ensuring these features continue to function after 27 October 2024, when the 3G network is being switched off. This update will also improve call connection speed and quality.

We urgently request that you perform this update when possible.