

# My Convenience Plus

An industry first\* ownership program offering benefits like never before.



Movement that inspires



 **Service**

Connected • Adaptive • Responsive • Engage

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Service

Connected • Adaptive • Responsive • Engage

## Connected through digital services

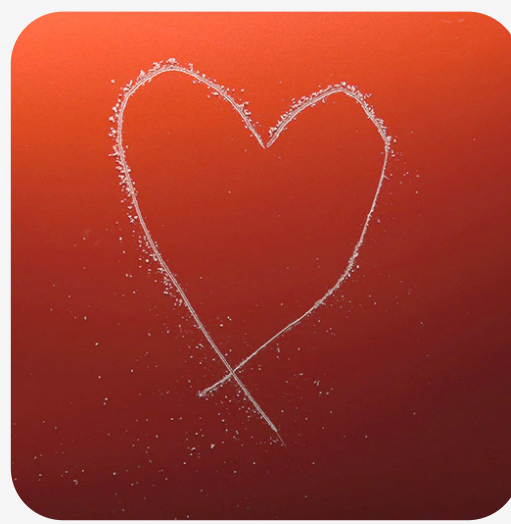


MyKia App

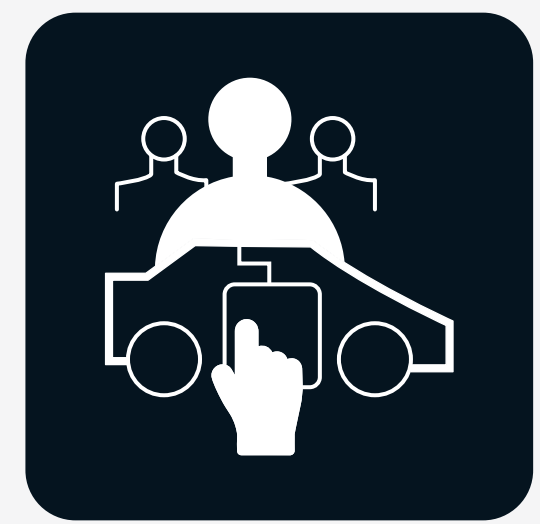


Kia Digital  
Owner's Manual

## Adaptive to your specific needs



Scratch Care



My Convenience Plus

## Responsive through our network & offerings



Kia Call Centre and RSA



Kia Mobile Workshop

## Engage for a better future



Advance Pick-up and Drop



EV Service Readiness

# My Convenience Plus

An industry first\* ownership program offering benefits like never before.

Choose your program as per your requirement



My Kia



My Needs



My Program

## My Convenience Plus



### Program USPs



Pan India coverage and validity



Uniform price across network



Comprehensive coverage

Includes all of the above as per recommended PMS schedule

### Other Benefits

- Upfront **Value Benefit** basis the chosen package
- **Complimentary** wheel alignment, balancing and tyre rotation once a year
- **Cost Protection** from inflation

\*My Convenience Plus is the first program in passenger car industry which offers comprehensive coverage of Maintenance, Extended Warranty & Roadside Assistance in one program.

# Options Available

Based on their requirements, customers can choose from the available two packages:

## Premium

4 years of comprehensive coverage

 Maintenance coverage	4 years/40 000 kms <sup>^</sup>
 Warranty	3 years standard + 1 year EW*
 Rodside assistance	3 years standard + 1 year optional
 Gasoline price	₹ 31 108
 Diesel price	₹ 35 552

## Luxury

5 Years of comprehensive coverage

 Maintenance coverage	5 years/50 000 kms <sup>^</sup>
 Warranty	3 years standard + 2 years EW**
 Rodside assistance	3 years standard + 2 years***
 Gasoline price	₹ 44 440
 Diesel price	₹ 49 995

Additional **10% discount** for other car care services during program tenure

<sup>^</sup>Periodic maintenance services as scheduled in owners manual.




\*Coverage upto 4 years/1 00 000 kms.

\*\*Coverage upto 5 years/1 20 000 kms.

\*\*\*5 year luxury package includes tyre alloy protection in the initial year.

# Premium Package Coverage

Example: Premium **4 years** comprehensive package coverage

Item*	1K kms	10K kms	20K kms	30K kms	40K kms
 Genuine Parts	No replacement	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓
<b>Extended Warranty</b>	Coverage up to 4 years/1 00 000 kms*				
<b>Roadside Assistance</b>	Coverage up to 4 years (if RSA opted while purchasing)				




Complimentary Services					
<b>Wheel Alignment</b>	—	✓	✓	✓	✓
<b>Wheel Balancing</b>	—	✓	✓	✓	✓
<b>Tyre Rotation</b>	—	✓	✓	✓	✓

\*whichever comes earlier

Genuine parts like oil filter, air filter, ac filter, etc.  
Oil like engine oil & brake oil.

# Luxury Package Coverage

Example: Premium **5 years** comprehensive package coverage

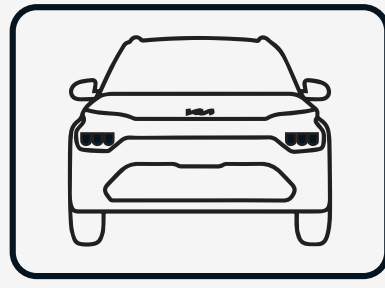
Item*	1K kms	10K kms	20K kms	30K kms	40K kms	50K kms
 Genuine Parts	No replacement	✓	✓	✓	✓	✓
 Oil	No replacement	✓	✓	✓	✓	✓
 Labour	✓	✓	✓	✓	✓	✓
<b>Extended Warranty</b>	Coverage up to 5 years/1 20 000 kms*					
<b>Roadside Assistance</b>	Coverage up to 5 years					

Complimentary Services						
<b>Wheel Alignment</b>	—	✓	✓	✓	✓	✓
<b>Wheel Balancing</b>	—	✓	✓	✓	✓	✓
<b>Tyre Rotation</b>	—	✓	✓	✓	✓	✓

\*whichever comes earlier

Tyre alloy protection in the initial year.  
Genuine parts like oil filter, air filter, ac filter etc.  
Oil like engine oil & brake oil.

# How to Avail My Convenience



## Step 1

My Convenience Plus can be availed within **first 15 days of purchase of the vehicle**



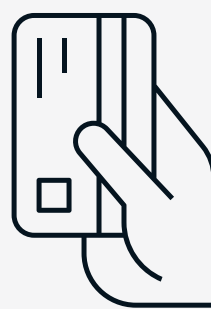
## Step 2

Choose your package



## Step 3

Share OTP (One Time Password) to finalise the package



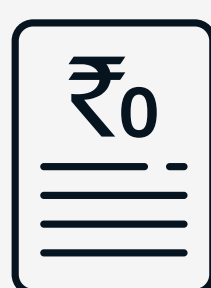
## Step 4

Make payment



## Step 5

Collect certificate and invoice copies



## Step 6

Avail services and monitor your remaining services

# Customer Benefits

## Program USPs



### **Pan India coverage and validity**

No matter where you are, our coverage protects your car at every step



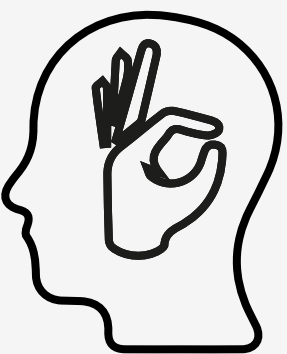
### **Uniform price across network**

Enhance your ownership experience with the assurance of standard pricing



### **Comprehensive coverage**

This feature ensures that there are no loose ends in your coverage and includes extended warranty, roadside assistance and prepaid maintenance



### **Peace of mind**

Price protection (no price hike impact) during the program



### **Savings**

Package entitles you for price hike protection, upfront savings and other complimentary services

 **Service**

Connected • Adaptive • Responsive • Engage



# | FAQ's

## **Q1. Is it mandatory to buy My Convenience Plus program?**

A: It is not mandatory to buy My Convenience program. The decision to buy is as per personal driving needs and requirements.

## **Q2. Why should I buy My Convenience Plus program if it is not mandatory?**

A: My Convenience Plus package provides not only comprehensive coverage, but also includes price hike protection, upfront savings and benefits of complimentary services.

## **Q3. What is My Convenience Plus?**

A: My Convenience Plus program is a comprehensive maintenance program only applicable for Carens which gives coverage of Maintenance + Extended Warranty + Roadside Assistance as per the package chosen.

### **Premium (4 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic maintenance services up to 4 years/40 000 kms as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 1 year of extended warranty (coverage up to 4 years/10 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + option of extending by 1 year

### **Luxury (5 years of comprehensive coverage):**

- **Maintenance Coverage:** Periodic maintenance services up to 5 year/50 000 kms as scheduled in owner's manual
- **Warranty:** Standard warranty of 3 years + 2 years of extended warranty (Coverage up to 5 years/12 000 kms)
- **Roadside Assistance:** Standard coverage of 3 years + 2 years (Including type alloy protection in the initial year)

**Q4. How can I track and monitor my services?**

A: The invoice copy of My Convenience Plus has a matrix at the back side, which gives insights into services availed and remaining in the program.

**Q5. I have purchased package in Delhi and moved to Bangalore, will my package be eligible in Bangalore?**

A: My Convenience Plus has pan India coverage and validity.

**Q6. Can I cancel the My Convenience Plus program?**

A: No, there is no option for cancelling the program.

\*For more information please visit your nearest Kia dealership



————— Adaptive to your specific needs —————

# Add convenience to your drive

My Convenience Plus program is a comprehensive maintenance program designed to provide coverage of Pre-paid Maintenance, Extended Warranty, Roadside Assistance as per the package chosen by the consumer. It is one of its kind, industry-first ownership program with benefits like never before.



**350**


Consumer  
Touchpoints

**200**


City  
Coverage

**242**

Service  
Points



**Wherever you go, we  
stay with you.**



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